

TERMS AND CONDITIONS

RetailDetail BV - RetailHub BV - Home of Retail BV

General

These terms and conditions form an integral part of every agreement between Home of Retail BV, RetailDetail BV and / or RetailHub BV with the customer. By placing the order, the customer expressly accepts these general terms and conditions.

Only the explicit deviation agreed and recorded in writing in an agreement can detract from the provisions below. A course of action that contradicts these general terms and conditions - even if it occurs several times - does not justify the customer to rely on it and does not constitute an acquired right on his account.

The general terms and conditions of the customer that would not be compatible with these general terms and conditions are not accepted by Home of Retail BV, RetailDetail BV and / or RetailHub BV and are therefore not in force.

Quotations & rates

Offers are without obligation and without obligation for Home of Retail BV, RetailDetail BV and / or RetailHub BV. They are calculated on the prices of the raw materials and wages on the date of these offers. The prospectuses given to customers are purely indicative and are in no way binding on Home of Retail BV, RetailDetail BV and / or RetailHub BV. These are binding upon explicit acceptance by the customer.

All prices and rates stated are exclusive of applicable VAT. The VAT to be applied is added at the time of invoicing by Home of Retail BV, RetailDetail BV and / or RetailHub BV.

Orders

All orders must be made in writing or via the website of Home of Retail BV, RetailDetail BV and / or RetailHub BV. In case of insolvency, Home of Retail BV, RetailDetail BV and / or RetailHub BV reserves the right to destroy the orders or to demand a guarantee for the orders to be executed.

Each order counts as an unconditional acceptance of the offer, the code of conduct and the general terms and conditions.

Recognition and receipt of the goods and services

By accepting the services, the services provided are considered to be in conformity with the order and free from defects. Only complaints that are made in writing and that reach Home of Retail BV, RetailDetail BV and / or RetailHub BV within eight days after receipt of the services or of the invoice can be accepted.

All offers, announcements, communications or otherwise provided information and quotations by Home of Retail BV, RetailDetail BV and / or RetailHub BV or by third parties engaged by it are without obligation. Home of Retail BV, RetailDetail BV and / or RetailHub BV accepts no liability for any errors in the announcement, offers, communications or otherwise made by the Home of Retail BV, RetailDetail BV and / or RetailHub BV and by third parties to the visitor or participant. information and quotations provided.

Intellectual property rights

The content of the publications, including the brands, logos, drawings, data, product or company names, texts, images, etc. are protected by intellectual rights and belong to Home of Retail BV, RetailDetail BV and / or RetailHub BV or entitled third parties.

Responsibility

Home of Retail BV, RetailDetail BV and / or RetailHub BV is not responsible for any accidents, theft or loss of material and / or personal belongings.

The tenant / user of a room with which the agreement has been entered into is personally responsible for any damage to the location and infrastructure. All resulting costs will be recovered from him / her. All these exceptional costs, such as repairs after damage to the rooms, furniture or fittings or extra cleaning due to extremely soiled, are also passed on to the person or company with which the contract was entered into. Home of Retail BV, RetailDetail BV and / or RetailHub BV will notify the customer of this within 48 hours after the end of use of the location and infrastructure.

Visits to RetailDetail, Foster and RetailHub

All visits must be requested in advance and are only final after confirmation by Home of Retail BV, RetailDetail BV and / or RetailHub BV. If the visits are scheduled outside office hours, the additional costs will be charged.

RetailHub is open 5 working days a week from 9 a.m. to 5 p.m., during these opening hours RetailHub provides the deployment of staff to support visits, but can be closed for private visits up to 3 days a week in function of further bookings, during these private visits. visitor cannot access RetailHub.

Catering costs at the explicit request of the visitor are not provided for in the aforementioned compensations. RetailHub will always send a separate quotation for approval in advance.

During visits, the visitor can freely use the available meeting rooms and facilities of Home of Retail BV, RetailDetail BV and / or RetailHub BV insofar as these are available. All use falls under a fair use policy that RetailHub will supervise.

Cancellation of participation in events

If you are unable to attend, you can be replaced by a colleague. In case of cancellation up to 30 days before the event, an administration fee of € 95 excl. VAT will be charged. Cancellations can only be made in writing by email to admin@retaildetail.be, otherwise you will still owe the full registration amount.

In case of cancellation within 30 days before an event or a no show the day itself, you will still owe the full amount and the full amount of the registration will be charged.

Cancellation of participation in trips

In case of absence or cancellation up to 60 days before the trip, an administration fee of € 500 excluding VAT will be charged as well as all costs already incurred. Cancellations can only be made in writing by email to admin@retaildetail.be, otherwise you will still owe the full registration amount.

In case of cancellation within 60 days before a trip, you will still owe the full amount and the full amount of the registration will be charged.

Subscription to news and publications

The offered rate is valid during the subscription period. In case of a possible extension of the subscription after an offer or at the end of the term of the subscription, you pay the then applicable rate.

Every subscription that gives access to paying publications of Home of Retail BV, RetailDetail BV and / or RetailHub BV is purchased in name, is strictly personal and cannot be transferred in any way.

In case Home of Retail BV, RetailDetail BV and / or RetailHub BV can demonstrate that the subscription is misused by sharing access data, copying and forwarding the content after login or any other form of misuse, you will be denied access without any possibility of refund.

Ads

Advertisements appear under the sole responsibility of the client. The client indemnifies Home of Retail BV, RetailDetail BV and / or RetailHub BV against any claim that would be instituted against them in connection with the execution of an order for advertisement and reimburses all costs incurred by Home of Retail BV, RetailDetail BV and / or RetailHub BV in this regard would incur.

The client of an advertisement may only transfer material for which he has obtained all rights (intellectual property rights, portrait rights, etc.) and that meets the technical requirements set by Home of Retail BV, RetailDetail BV and / or RetailHub BV.

Home of Retail BV, RetailDetail BV and / or RetailHub BV are free to indicate when an advertisement is published that it is an advertisement.

Cancellation of publications

RetailDetail BV reserves the right to postpone or cancel planned physical publications if they prove unprofitable. The customer's advertisement will then not be able to appear according to the planned schedule.

Payment

Invoices from Home of Retail BV, RetailDetail BV and / or RetailHub BV are payable in cash at the registered office of Home of Retail BV, RetailDetail BV and / or RetailHub BV unless another payment condition has been agreed in writing. In case of late payment, after a first written notice of default, a delay interest of 8% from the date of notice of default will be charged on the total amount of the claim that has become due and payable. In addition, an amount of 10% of the claim that has become due and payable after a first written notice of default that has not been answered 10 days after receipt of the notice of default, will be owed as fixed and fixed compensation.

In the event of overdue payment, Home of Retail BV, RetailDetail BV and / or RetailHub BV reserves the right, without prior notice of default, to cancel its services, regardless of whether these arise from the current or from previous or later contracts, and to resume this only from the regularization of the non-protested payment.

Offering online payment options does not imply any liability on the part of Home of Retail BV, RetailDetail BV and / or RetailHub BV that the payment system is flawless, without malfunctions, interruptions or errors. Home of Retail BV, RetailDetail BV and / or RetailHub BV is not liable for any damage, direct or indirect, by making an online payment.

Right of withdrawal

When placing an online order, you have the right to withdraw from the contract within 14 days without giving any reason. The withdrawal period expires 14 days after the day on which you take physical possession of the first good.

To exercise the right of withdrawal, you must inform us RetailDetail BV, Kolveniersweg 7 box 26, 2000 Antwerp, e-mail: admin@retaildetail.be by means of an unambiguous statement (in writing by post or e-mail) of your decision to withdraw from the contract. You can use the model withdrawal form for this, but you are not obliged to do so. To meet the withdrawal period, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Only complete and return the following model withdrawal form if you wish to withdraw from the contract.

To: RetailDetail BV,
Kolveniersstraat 7 box 26
2000 Antwerp
e-mail: admin@retaildetail.be

Aan: RetailDetail BV,
Kolveniersstraat 7 bus 26
2000 Antwerpen
e-mail: admin@retaildetail.be

I hereby inform you that I revoke our agreement regarding the sale of the following service:

.....

Ordered on

Received on

Name

Address

Signature

Date

If you cancel the agreement, you will receive all payments you have made up to that point, including delivery costs (with the exception of any additional costs resulting from your choice of a delivery method other than the cheapest standard delivery offered by us) without delay and in any case, no later than 14 days after we have been informed of your decision to withdraw from the contract, back from us.

We will pay you back with the same payment method with which you made the original transaction, unless you have explicitly agreed otherwise; in any case, you will not be charged for such reimbursement. We may withhold a refund until we have received the goods back or until you have demonstrated that you have returned the goods, whichever is the earlier.

Data protection information

Your personal data will be processed by Home of Retail BV, RetailDetail BV and / or RetailHub BV (controller) for customer management on the basis of the necessity to perform the agreement with you. In our privacy policy you will find more information about how your personal data is processed.

As a subscriber you have access to the "plus" articles on the site on the condition that you accept the general terms and conditions applicable at that time and you are logged in to surf so that we can recognize you as a subscriber.

Opposition of the general terms and conditions

These general terms and conditions are assumed to be known by the customer: lack of any protest within eight days after the very first knowledge will cause them to be opposable and this also for the following agreements.



Competent courts

Belgian law applies. In the event of a dispute, only the courts of Antwerp are competent.